

Cancellation fees and deposits

Cancelling a room is free of charge up until 10 days before your arrival date. After those 10 days we charge a cancellation fee of € 40 per room, per night. This applies until the day before arrival. If you cancel within 24 hours before midnight of your arrival date, the full reservation cost will be charged. The cancellation fees will be charged to the person who made the reservation.

We make exceptions for cancellations due to death in the family. Guests from your booking that are first or second degree related to the deceased will not pay cancellation fees, we simply ask to notify us as soon as possible.

Small example:

You make a reservation for May 18th. You can cancel free of charge until May 7th midnight. After midnight it is May 8th and a fee of € 40 per room per night will be charged. We ask to transfer this to our account within 5 days and you will receive a cancellation invoice. If you booked more than 1 room, the total of the cancellation fees will be transferred by the person who made the reservation. For a cancellation done more than 10 days in advance, we will reimburse the deposit you already made.

We ask for a deposit of € 40 per room, per night on your booking to be made by bank transfer by 1 person responsible for your booking. With the deposit you ensure your reservation and we can be sure that you will come and the room will not be empty. As you can tell, the room deposit is the same as our cancellation fee. With a late cancellation we will, in most cases, keep the deposit as a cancellation fee.

The reason we work this way is to make sure there are no empty rooms due to cancellations. If you don't want to pay cancellation fees, we advise you to take up a separate travelling insurance to cover your stay and to reclaim the fee you paid to us. You will ofcourse receive a cancellation invoice to give to your insurance company.